

OPERATIONAL RISK - OUTAGE RESTORATION

Benefits of attending this 4 hr. workshop:

- Understand why outage restoration can make or break operating cultures;
- See why outage restoration if not managed correctly, can undermine all other efforts to improve EHS and operating performance;
- See how companies unknowingly reinforce cultures of “casual” compliance during this critical time;
- See how non-complaint behaviors exposes the organization to unsustainable levels of Operational Risk;
- Easily determine the **TYPE** of non-compliant behaviors (i.e. Ability vs. Motivation);
- Easily determine the **SCOPE** of non-compliant behaviors (i.e. Isolated vs. Systemic);
- Formulate effective corrective actions based on the **TYPE** and **SCOPE** of non-compliant behaviors;
- Learn to use Outage Restoration as an opportunity to disproportionately and positively influence the overall operating culture;
- Develop Key Performance Indicators (KPI's) to better measure and manage non-compliant behaviors and achieve a step change in Operational Discipline;

Who should attend?

Pegasus invites Vice Presidents, Directors, Operations Managers, Line Managers and EHS Professionals that have responsibilities or involvement in the following areas:

- Operational Excellence;
- HSSE: Health Safety, Security and Environment;
- Safety Management Systems (SMS);
- Operational Integrity
- EHS Regulatory Compliance
- Workforce Competency/ Assurance
- Training/ Employee Development
- Quality Assurance/ Control

Turning Theory into Practice:

This interactive 4 hr. workshop will comprise practical examples, tutorials, active coaching and roundtable discussions all aimed at understanding how to develop effective strategies and specific actions to use Outage Restoration as an opportunity for a step change in EHS and operating performance. Participants may want to come to the workshop with specific concerns or challenges regarding Outage Restoration and be able to comment on existing approaches to managing this challenging environment. These may then be shared and discussed in a confidential learning environment.



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About the trainer: Peter V. Bridle:



Peter V. Bridle is the one of the leading Operational Risk management experts from the oil and gas industry and has a well-deserved reputation for open, candid and straight talking leadership that has enabled some of the world's largest international oil and gas exploration companies to develop world class, leading edge operating cultures. Peter has a wealth of experience across many industries and has successfully been able to apply many key learnings and best practices regarding Operational Risk to other key industries including Petrochemicals, Mining and Energy and Utilities.

Among some of his more noteworthy corporate achievements, Peter helped multiple different companies win coveted industry awards for outstanding EHS and Operating performance. In one company he helped to grow the organization from an \$800 million to a \$2.5 billion market cap company in just over a two year period while during the same time, helped reduce its Lost Time Injuries (LTI's) and Total Recordable Injuries (TRIR) by 60% and 45% respectively. In another company, Peter delivered a record breaking TRIR in his first year, while helping reduce serious injuries and high risk unplanned events by 82%. As a result, P&I claims reached their lowest level in company history. Peter has written many ground breaking papers related to the management of Operational Risk and the importance of maintain high levels of operating discipline, the most recent of which is titled "Fixing" Human Error and published by the International Association of Drilling Contractors (IADC) and the Society of Petroleum Engineers (SPE). Peter jointly founded Pegasus Risk Management LLC in 2013 to help organizations across multiple industries better manage their operating risks and support senior executives and line managers in developing disciplined but "just" cultures.

Why it Matters:

Non-compliant behaviors are widely accepted as the number one cause of serious unplanned events. As a result, organizations spend valuable time, money and resources on corrective actions that are designed to better manage such behaviors and reduce the likelihood of such unplanned events from occurring in the future. Unfortunately, the vast majority of such corrective actions simply miss the mark and fail to add real, meaningful value. Why? Because it's often the case that the real causes of non-compliant behaviors either remain undiscovered, misunderstood or are simply too inconvenient for organizations to face. Consequently, little real progress is made in effectively improving Operational Discipline and reducing overall risk profiles. And yet, these same organizations continue to be surprised when the next serious unplanned event occurs. Failing to effectively manage non-compliant behaviors can undermine and seriously handicap an organization's ability to predict it's forward looking operating costs, precisely at a time when margins in the Energy and Utility industries continue to be squeezed lower and lower. This 4 hr. workshop takes a down to earth, pragmatic approach that separates the theory from the day-to-day realities and provides attendees with effective, user friendly tools to use Outage Restoration as an opportunity to disproportionately and positively influence the operating culture and with it, achieve a step change in EHS and overall operating performance.